

Bei Rücksendungen, die nicht auf Qualitätsmängel oder Falschliefereien beruhen, berechnen wir eine Bearbeitungsgebühr von 30%, mindestens 20,00 Euro. Bitte haben Sie hierfür Verständnis, da wir jeden Artikel einer erneuten Qualitätsprüfung unterziehen müssen.

Return Goods

Dear customer,

we constantly try to improve our quality. In case of reclamation please complete this form and return it together with the goods to the following address:

**DWA GmbH & Co. KG
Großer Sand 8
76698 Ubstadt-Weiher
Germany**

Please note that we cannot deal with returned goods without this form.

Sender: _____ Customer No.: _____

Our Order No.: _____

Please complete!

Otherwise no handling is possible!

Contact: _____ Telephone No.: _____

Quantity	Part-no.	Description

Reason for returning

Delivery of wrong item

Please send us part-no. _____

Item is damaged (please describe)

Else:

Date: _____

Signature : _____

For returned goods which are not returned due to quality faults or deliveries of wrong items we charge a handling fee 30 % of the invoice sum, at least 20,00 €. We ask for your understanding, since all returned goods have to pass our quality control again.